

Member Login Guide

1. Enter Toastmasters International website address as the URL.
<http://www.toastmasters.org>

2. Click at "Login" button from top panel.



3. For security reason, Toastmasters International will not email any username or password.
Click at "user name" to retrieve your username for 1st timer login, or reset your username.

Use this login to:


- Shop
- Update your profile
- Access the current issue of the *Toastmaster* magazine
- Conduct club or district business

User Name:

Password:

LOGIN

Remember my login information for 90 days.

Reset/Retrieve your **user name**? 

Reset your **password**?

Create An Account? (non-members only)

Need **help**?

4. Enter your email address (email address stated in your new member registration form). Toastmasters International will email instruction on how to retrieve/reset your username.

Home Reset User Name

Reset User Name

Please enter the e-mail address for your account and you will receive user name reset instructions via e-mail.

* Required Field.

E-mail Address *

SUBMIT CANCEL

5. If you see the message below, it indicates the email address entered is not same as the one in your membership registration. Please verify your email and try again.

Home Reset User Name

Reset User Name

Your request could not be processed. The email address you entered (12345@gmail.com) was not found in the login database.

Please enter your system account e-mail address or call Member Services for assistance at 949-858-8255.

* Required Field.

*

OK

6. If you see the message below, you have entered the correct email address. You will receive an email from Toastmasters International within a few seconds. Please check your email and click at the link provided in the email to retrieve your username.

Important note: You can choose to use the default username given or set a new username.

Reset User Name/Password

Your request has been processed. Reset instructions have been e-mailed to you.

[BACK TO LOGIN](#)

7. To reset your password, click at “password”.

Use this login to:

- › Shop
- › Update your profile
- › Access the current issue of the *Toastmaster* magazine
- › Conduct club or district business

User Name:

Password:

[LOGIN](#)

Remember my login information for 90 days.

Reset/Retrieve your **user name?**

Reset your **password?**

Create An Account? (non-members only)

Need **help?**

8. Enter your email address (email address stated in your new member registration form). Toastmasters International will email instructions on how to reset your password.

Reset Password

Please enter the e-mail address for your account and you will receive password reset instructions via e-mail.

* Required Field.

E-mail Address *

SUBMIT **CANCEL**

9. If you see the message below, it indicates the email address entered is not same as the one in your membership registration. Please verify your email and try again.

Reset Password

Your request could not be processed. The email address you entered (12345@gmail.com) was not found in the login database.

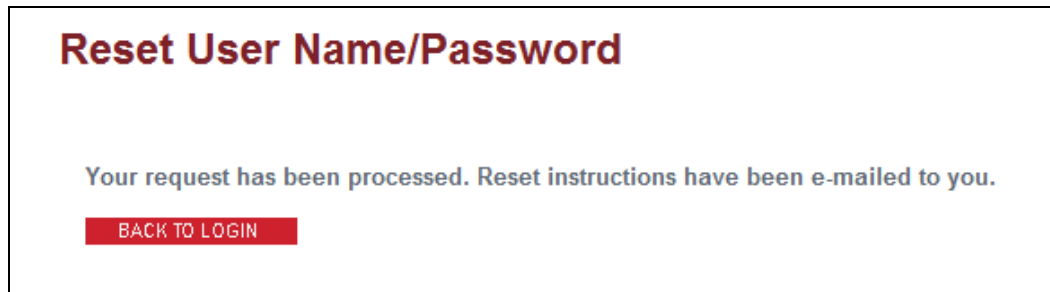
Please enter your system account e-mail address or call Member Services for assistance at 949-858-8255.

* Required Field.

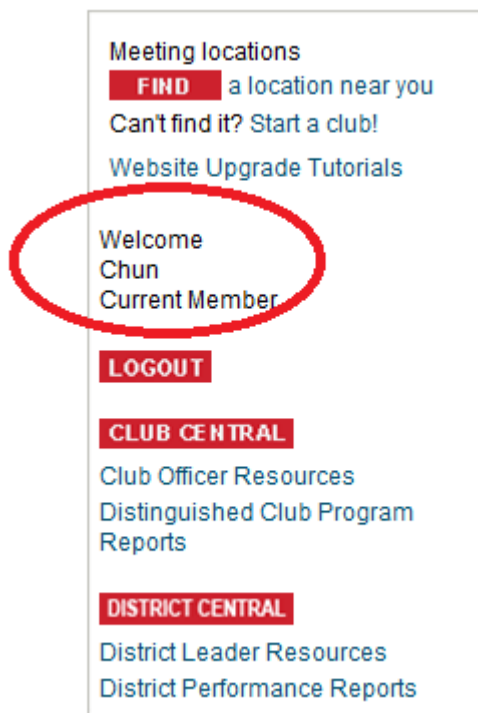
*

OK

10. If you see the message below, you have entered the correct email address. You will receive an email from Toastmasters International within a few seconds. Please check your email and click at the link provided in the email to reset your password.



11. If you successfully retrieve your username and password, proceed to login by repeating steps (1) to (2).
12. If you see "**Welcome** <your name> **Current Member**", you have successfully logged in as a member.



13. If you see "**non-member**", it indicates you are still not logged in as a member. Please repeat steps (1) to (12).

14. **DO NOT** use “create an account”. It is for non-member only.

15. If you are still not able to retrieve the username and password from the steps above, you can seek assistance by sending an email to membership@toastmasters.org.

Allow a few working days for World Headquarters to attend to your issues.

Frequently Asked Questions

1) Question: As a first time user, do I need to create a TI account?

Answer: No, you do not need to create a TI account. Your member account has been created when you registered as a Toastmasters member.

2) Question: Why do I receive error and cannot reset my username or password?

Answer: This is because the email address keyed in does not match with the email registered in TI database. Check your email address again. If the problem is not resolved, write an email to Toastmasters International membership@toastmasters.org.

3) Question: Why can't I see “Club Central” after successfully logged in?

Answer: “Club Central” only appears and access by club officers. If you are one of the club officers but did not see “Club Central”, you can ask for the access rights by writing an email to Toastmasters International membership@toastmasters.org.

4) Question: How many days does TI take to response to email enquiry?

Answer: Usually TI takes 2 to 5 working days to respond to our enquiry.

5) Question: Do I need to resend the email if there is no reply?

Answer: It is not necessary to send a duplicate message. You may experience a delay in response time due to the high volume of correspondence received by TI. They will response to your enquiry as quickly as possible.

Note:

You may learn more about Toastmasters International website new features, at <http://www.toastmasters.org/sitetutorials.aspx>

Prepared by Johnson Tang – District 51 Team as at 5-Nov-2011

Welcome any feedback or comment to johnsoncktang@gmail.com